



Unsere Ambition:

**Talente und Aufgaben  
zusammenzuführen.**

*Der Vertrag,*  
Noah Wunsch, 2012

## Field Operations Manager (m/f)

Germany & Austria | Supply Chain | Team Responsibility

Our client is part of a globally-acting company within the Medical Devices sector. On behalf of our client we are now looking for a highly experienced, ambitious, pro-active, entrepreneurially-minded and service orientated "Field Operations Manager" (m/f) located at the German site.

The key purpose of the role is to ensure that products are maintained, delivered and collected in line with customer requirements as well as to ensure that customers receive the highest possible level of service.

### Main responsibilities are:

- Responsibility for the availability, warehousing, service, maintenance, distribution, collection and delivery of company products in accordance with internal procedures and external customer expectations
- Managing Field Service spending in order to achieve Field Service budget for the countries within the responsibility
- Professionally managing the performance and development of the team members to meet or exceed customer service levels in a quantifiable way
- Managing relationships with 3rd party logistics service providers
- Redefining (where necessary) and implementing new processes and/or organizational structures to ensure best practice and performance
- Responsibility for strategic & resource planning of all Operations functions
- Providing an interface between Operations and other departmental managers

### Your qualifications:

- Good honors third level qualification (College, University or equivalent) in a technical/logistics, supply chain or business-related discipline
- Minimum of about 5 years of experience in managing a Logistics function, a Service business or Supply Chain Management
- Strong organizational and customer service skills as well as superior project management skills and experience in Team Management
- Strong leadership skills and the ability to organize, motivate and develop an Operations team
- High customer-orientation; Team player; Self-motivation
- Deal effectively in all business relationships
- Clear and concisely communication – both in written and verbal formats
- Flexible and cordial personality with hands-on approach; strong technical expertise
- Business fluency in English in addition to German is mandatory

To apply for this role please send your full application documents in English including your salary expectations and your earliest date of entry only by E-Mail (< 3 MB) to: [talents@executivecircle.de](mailto:talents@executivecircle.de). For any question please don't hesitate to contact our consultant, Joachim Kerger, on +49 89 - 20 70 42 - 250. We ensure confidentiality as well as equal opportunities. Together with our client, we look forward to receiving your application.

**ExecutiveCircle**

We link talents with opportunities.

**ExecutiveCircle GmbH Personalberatung**

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